**First Phase Recruitment Script
–email, social media, chat interfaces (e.g., Slack), phone**

As part of the CS449/649 Human Computer Interaction course at University of Waterloo, we are doing a course project to learn how to design technology that makes people's lives easier. Our particular project is about [3-4 sentences description of the team's project theme and topic].

Designing better technology is a process that requires interviews, observations, and the evaluation of new prototypes. We invite you to participate in the first phase of our study. In this first phase, we interview people several times and observe them as they perform tasks at work, at school or at home. The results from the interviews and observations suggest ways technology could be improved. Each interview takes around 20 minutes, and no video or audio recordings of the interviews will be made. This study has been reviewed and received ethics clearance through a University of Waterloo Research Ethics Board.

You will not be remunerated for participation in the study. However, the information you provide will help us understand how current computer-based tools could be improved to better support the design process.

If you are interested in participating, please email us at [student email] and we will send you an information letter to review and decide on whether to participate. If you have any questions about the course project, please contact Prof. Edith Law at edith.law@uwaterloo.ca.

Second Phase Recruitment Script
–email, social media, chat interfaces (e.g., Slack), phone

As part of the CS449/649 Human Computer Interaction course at University of Waterloo, we are doing a course project to learn how to design technology that makes people's lives easier. Our particular project is about [3-4 sentences description of the team's project theme and topic].

Designing better technology is a process that requires interviews, observations, and the evaluation of new prototypes. We invite you to participate in the second phase of our study. In this second phase, we ask people to try out (evaluate) our prototypes to understand what needs to be improved in our designs. The session takes 20-40 minutes. To document the process, screen and audio recording only (without identifying information) will be made. This study has been reviewed and received ethics clearance through a University of Waterloo Research Ethics Board.

You will not be remunerated for participation in the study. However, the information you provide will help us understand how current computer-based tools could be improved to better support the design process.

If you are interested in participating, please email us at [student email] and we will send you an information letter to review and decide on whether to participate. If you have any questions about the course project, please contact Prof. Edith Law at edith.law@uwaterloo.ca.